

Hello, and welcome to Arizona Pulmonary & Medical Specialists. You are scheduled to see

_____ on _____ at _____.

Please plan to arrive 30 minutes prior to this time. **If you are unable to keep this appointment for any reason, we require that you provide us with at least 24 hours advance notice. We require a working telephone number to confirm your appointment. If we are unable to speak with you to confirm your appointment we will assume you no longer require to be seen and your appointment will be assigned to a different patient. We reserve the right to charge for appointments missed or cancelled within 24 hours!!**

Our address is:

3330 N 2nd Street, Suite 300

Phoenix, AZ 85012

Phone: 602 274-7195

Fax: 602 274-7097

Enclosed are directions to our office. Please bring the following items with you:

- The Patient Registration form, Medical History and Pulmonary Questionnaire completed (attached).
- Your most recent chest x-rays, films or disc, unless other arrangements have been made.
- Your insurance card(s)
- A list of your current medications including dosages
- Your copayment, if applicable (we accept all major credit cards as well as cash or check)
- Any pertinent medical records
- Any recent lab results

If you have any questions about your appointment, what you need to bring, or need specific directions, please call our office at (602) 274-7195, during normal business hours, which are Monday through Friday, 9:00 AM to noon and 1:00 PM to 4:30 PM. We look forward to seeing you!

ARIZONA PULMONARY & MEDICAL SPECIALISTS

Directions to our office:

From I-17: Take the Indian School Road exit. Go east on Indian School Road approximately 2 miles. Turn right (south) on 3rd Street. Go 1/4 mile to Osborn Road and turn right (west). Go to 2nd Street and turn left (south). Our office sets on the southwest corner of 2nd street and Osborn. The parking garage is in the back of the building.

From I-10: Take the 7th Street exit. Go north on 7th Street approximately one and a half miles to Osborn Road. Turn left on Osborn Road to 2nd Street. Turn left on 2nd Street. Our office sets on the southwest corner of 2nd Street and Osborn. The parking garage is in the back of the building.

From SR 51: Take the Indian School Road exit. Go west on Indian School Road to 7th Street. Turn left (south) on 7th Street to Osborn Road. Turn right (west) on Osborn Road to 2nd Street. Turn left onto 2nd Street, our office sets on the southwest corner of 2nd Street and Osborn. The parking garage is in the back of the building.

The parking garage is free for patients to park in. There is also a limited patient drop-off area on the east side of the building.

ARIZONA PULMONARY & MEDICAL SPECIALISTS

Notice of Privacy Practices

To our patients. This notice describes how health information about you (as a patient of this practice) may be used and disclosed, and how you can get access to your health information. This is required by the Privacy Regulations created as a result of the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

Our commitment to your privacy

Our practice is dedicated to maintaining the privacy of your health information. We are required by law to maintain the confidentiality of your health information.

We realize that these laws are complicated, but we must provide you with the following important information:

Use and disclosure of your health information in certain special circumstances

The following circumstances may require us to use or disclose your health information:

1. To public health authorities and health oversight agencies that are authorized by law to collect information.
2. Lawsuits and similar proceedings in response to a court or administrative order.
3. If required to do so by a law enforcement official.
4. When necessary to reduce or prevent a serious threat to your health and safety or the health and safety of another individual or the public. We will only make disclosures to a person or organization able to help prevent the threat.
5. If you are a member of U.S. or foreign military forces (including veterans) and if required by the appropriate authorities.
6. To federal officials for intelligence and national security activities authorized by law.
7. To correctional institutions or law enforcement officials if you are an inmate or under the custody of a law enforcement official.
8. For Workers Compensation and similar programs.

ARIZONA PULMONARY & MEDICAL SPECIALISTS

Your rights regarding your health information

1. **Communications.** You can request that our practice communicate with you about your health and related issues in a particular manner or at a certain location. For instance, you may ask that we contact you at home, rather than work. We will accommodate reasonable requests.
2. You can request a restriction in our use or disclosure of your health information for treatment, payment, or health care operations. Additionally, you have the right to request that we restrict our disclosure of your health information to only certain individuals involved in your care or the payment for your care, such as family members and friends. We are not required to agree to your request; however, if we do agree, we are bound by our agreement except when otherwise required by law, in emergencies, or when the information is necessary to treat you.
3. You have the right to inspect and obtain a copy of the health information that may be used to make decisions about you, including patient medical records and billing records, but not including psychotherapy notes. You must submit your request in writing to the Medical Records Department at Arizona Pulmonary Specialists, Ltd., at the office address. You may call the office for more information.
4. You may ask us to amend your health information if you believe it is incorrect or incomplete, and as long as the information is kept by or for our practice. To request an amendment, your request must be made in writing and submitted to Arizona Pulmonary Specialists, Ltd., at the office address. You must provide us with a reason that supports your request for amendment.
5. **Right to a copy of this notice.** You are entitled to receive a copy of this Notice of Privacy Practices. You may ask us to give you a copy of this Notice at any time. To obtain a copy of this notice, contact our front desk receptionist.
6. **Right to file a complaint.** If you believe your privacy rights have been violated, you may file a complaint with our practice or with the Secretary of the Department of Health and Human Services. To file a complaint with our practice, contact the Privacy Officer at Arizona Pulmonary Specialists, Ltd. at the practice address. All complaints must be submitted in writing. You will not be penalized for filing a complaint.
7. **Right to provide an authorization for other uses and disclosures.** Our practice will obtain your written authorization for uses and disclosures that are not identified by this notice or permitted by applicable law.

CHECKED PATIENTS PHOTO ID

ARIZONA PULMONARY & MEDICAL SPECIALISTS

PATIENT'S NAME _____ **DATE** _____
last first m.i.

BIRTHPLACE _____ **BIRTH DATE** _____ **SEX** M F **AGE** _____

HOME ADDRESS _____
number street apt # city state zip code

HOME # _____ **CELL#** _____ **WORK #** _____

PRIMARY LANGUAGE: _____ **SOCIAL SECURITY #** _____ **MARITAL STATUS** _____

EMPLOYED BY _____ **OCCUPATION** _____

EMPLOYER'S ADDRESS _____ **BUS. PHONE** _____

AT WHICH NUMBER MAY WE LEAVE A MESSAGE? HOME WORK CELL OTHER NONE

EMAIL ADDRESS: _____

NAME OF SPOUSE _____ **AGE** _____ **BIRTH DATE** _____

SOC.SEC.# _____ **BUS. PHONE** _____

EMPLOYED BY _____ **OCCUPATION** _____

EMPLOYER'S ADDRESS _____

CLOSEST RELATIVE (other than spouse) IN CASE OF EMERGENCY:

NAME _____ **RELATIONSHIP** _____ **PHONE** _____

ADDRESS _____
number street city state zip code

WITH WHOM MAY THE DOCTOR DISCUSS YOUR MEDICAL CONDITION?

_____ name relationship name relationship

REFERRED BY _____

PRIMARY CARE PHYSICIAN _____ **Phone:** _____

PHARMACY: _____ **Phone:** _____

BY PROVIDING THE ABOVE INFORMATION I AUTHORIZE ARIZONA PULMONARY SPECIALISTS, LTD, ITS EMPLOYEES OR ITS APPOINTED AGENTS TO CONTACT ME REGARDING MY CARE. I HAVE RECEIVED THE NOTICE OF PRIVACY PRACTICES OF ARIZONA PULMONARY SPECIALISTS, LTD. I HEREBY AUTHORIZE ARIZONA PULMONARY SPECIALISTS, LTD., OR ITS APPOINTED AGENTS, TO FURNISH INFORMATION TO INSURANCE CARRIERS OR OTHER 3RD PARTY PAYORS CONCERNING MY ILLNESS AND TREATMENT, TO INCLUDE REVIEW ACTIVITIES RELATED TO MY PHYSICIAN'S PARTICIPATION WITH MY HEALTH PLAN. I FURTHER AUTHORIZE MY INSURANCE CARRIER TO PAY DIRECTLY TO SAID PHYSICIAN GROUP ALL MEDICAL AND SURGICAL EXPENSE BENEFITS ALLOWABLE, AND OTHERWISE PAYABLE TO ME UNDER MY CURRENT INSURANCE POLICY, AS PAYMENT TOWARD THE TOTAL CHARGES FOR PROFESSIONAL SERVICES RENDERED. I UNDERSTAND THAT IT IS MY RESPONSIBILITY TO PAY, IN A CURRENT MANNER, ANY BALANCE OF SAID PROFESSIONAL SERVICE CHARGES OVER AND ABOVE THIS INSURANCE PAYMENT. A PHOTOCOPY OF THIS AUTHORIZATION SHALL BE AS EFFECTIVE AND VALID AS THE ORIGINAL.

SIGNATURE _____ **DATE** _____

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INSURANCE INFORMATION

(TO BE COMPLETED ONLY IF YOU DO NOT HAVE YOUR INSURANCE CARDS)

PATIENT NAME: _____

DOB: _____

MEDICARE NUMBER _____

PRIMARY INSURANCE COMPANY _____

NAME OF INSURED _____ RELATIONSHIP _____

BILLING ADDRESS _____

CITY, STATE, & ZIP CODE _____ GROUP NAME _____

SUBSCRIBER OR CERTIFICATE NUMBER _____ GROUP NUMBER _____

SECONDARY INSURANCE COMPANY _____

NAME OF INSURED _____ RELATIONSHIP _____

BILLING ADDRESS _____

CITY, STATE, & ZIP CODE _____ GROUP NAME _____

SUBSCRIBER OR CERTIFICATE NUMBER _____ GROUP NUMBER _____

OTHER INSURANCE _____

NAME OF INSURED _____ RELATIONSHIP _____

BILLING ADDRESS _____

CITY, STATE, & ZIP CODE _____ GROUP NAME _____

SUBSCRIBER OR CERTIFICATE NUMBER _____ GROUP NUMBER _____

PATIENT NAME: _____ DOB: _____

PAST MEDICAL HISTORY:

(List ALL medical problems that you suffer of – old and new)

PAST SURGICAL HISTORY:

(List ALL surgeries)

ALLERGIES:

(List ALL allergies to medications or foods, if any)

IMMUNIZATIONS:

Pneumonia _____ Flu _____
Date Date

SOCIAL HISTORY:

Do you smoke Y N If yes, how may pack/day _____
Do you drink alcohol Y N If yes, how much per week? _____
Do you use illicit drugs Y N If yes, what and how often? _____

IF you are a woman:

Have you ever been pregnant Y N
Any Miscarriages Y N

FAMILY HISTORY:

Do any of your parents, grandparents, siblings or children have:

Osteoarthritis	Y	N	Rheumatoid Arthritis	Y	N
Systemic Lupus	Y	N	Psoriasis	Y	N
Stroke	Y	N	Kidney Disease	Y	N
Clotting problems	Y	N	Recurrent miscarriages	Y	N
Any other medical problems	Y	N			

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Patient Name: _____

Date of Birth: _____

Physicians involved in my care

Physician: _____
Specialty: _____
Address: _____

Phone: _____

Physician: _____
Specialty: _____
Address: _____

Phone: _____

Physician: _____
Specialty: _____
Address: _____

Phone: _____

Physician: _____
Specialty: _____
Address: _____

Phone: _____

Physician: _____
Specialty: _____
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Physician: _____
Specialty: _____
Address: _____

Phone: _____

Physician: _____
Specialty: _____
Address: _____

Phone: _____

Physician: _____
Specialty: _____
Address: _____

Phone: _____

NAME: _____

DOB: _____

Office Policies

FINANCIAL POLICY:

Please bring your insurance card to each visit. If your insurance changes, please confirm that we are contracted with your new plan. If your insurance requires a copayment for office services, it is due at the time of service. We accept cash, checks and credit cards (VISA, MasterCard, Discover, American Express). Your appointment may be cancelled if you are unable to pay your copay upon arrival.

If your insurance requires an authorization or a referral, it is YOUR responsibility to be aware of this and obtain the referral from your primary care physician. If no referral has been received 48 hours prior to your appointment, your appointment will be cancelled or rescheduled.

CANCELLATION POLICY:

Patients are seen by appointment only. When you schedule an appointment with one of our specialists, that time is reserved for YOU. When you fail to show or cancel at the last minute, it is not only a financial loss to the practice, but it is a time slot we could have given to another patient, perhaps someone who was sick and needed to be seen. For this reason, if you are a new patient and cancel with less than 48 hours notice, you will be charged a fee and your appointment may not be rescheduled. If you are an existing patient and fail to appear for your appointment or cancel with less than 24 hours notice, we will assess a fee to your account.

REFILLS AND AFTER HOURS CALLS:

The physician on call is caring for our critically ill patients in the hospital and cannot always respond promptly. He/she is unable to handle many matters over the phone. If you have a life-threatening issue, please call 911. Calls of a non-urgent nature should be made during normal business hours which are 8am-5:00pm Monday through Friday. If you are an existing patient and you are sick. Please call our office as early as possible. We will make every effort to accommodate you.

Refills are handled during office hours only. Please have your pharmacy contact us by phone or fax or you may request a refill through our portal. Allow 2 business days for your request to be filled and longer if the medication requires prior authorization from your insurance carrier. **The doctor on call will not authorize refills at night or on the weekend.**

SWITCHING DOCTORS:

If you have a specific request for a particular physician at Arizona Pulmonary Specialists, Ltd., you must tell us when scheduling your first office visit. Every attempt will be made to accommodate your request at that time. In order to maintain continuity of care, avoid opinion shopping within the practice, and provide seamless care to you if you are hospitalized, subsequent requests for switching doctors will generally be denied. All physicians at Arizona Pulmonary Specialists, Ltd. are experienced in the practice of pulmonary medicine and all deliver the highest quality care to our patient population.

STANDARDS OF CONDUCT:

At Arizona Pulmonary Specialists, Ltd., we embrace a culture of service delivered in an atmosphere of respect, civility and empathy. These values are expected of everyone including physicians, staff, patients, and families. Failure by our staff to follow this policy will result in corrective action and potential loss of employment. Offensive or demeaning behavior by a patient or family member toward our staff or physicians will result in our withdrawal from a patient's medical care.

FORMS:

Your primary care physician is the best resource to complete forms including but not limited to FMLA, disability, etc. Physicians at APS reserve the right to charge a \$40/page fee (paid in advance) for form completion.

Your signature below signifies your understanding and willingness to comply with these office policies as well as the Arizona Pulmonary Specialists, Ltd. Privacy Policy.

Patient or Responsible Party Signature

_____/_____/_____